

# VIETNAM INSIGHT TOUR – EXPLORE THE HIDDEN CHARM 19 Days/18 Nights

Hanoi - Halong Bay - Hue - Hoi An - Nha Trang - Dalat - Ho Chi Minh City - Mekong Delta



Spend 19 days in Vietnam on a tour design to give you enough time discovering the highlights and traditions of this colourful country. Starting in the North, discover the country's bustling capital and its historic monuments before heading south for a visit to Central and Southern Vietnam and all its tropical delights. This adventure samples the Old World charm in this pocket of Asia. It's not hard to see why Vietnam is such a popular travel destination. This quick trip travels from exciting, full-on Ho Chi Minh City to the historical treasure-trove of Hoi An, then on to enchanting Hanoi and the thrilling natural wonders of Halong Bay. In between, there is still much to discover – this trip distils the country's finest moments, with plenty of time for hidden treats and quiet surprises.

### Why you will love this trip?

- Soaking up the hustle and bustle of Hanoi's Old Quarter
- Cruising through scenic world heritage Halong Bay
- Visiting the imperial city of Hue and enjoying a cruise along the Perfume River
- Strolling through the lantern-filled streets and riverside promenade of Hoi An Ancient Town
- Enjoying the idyllic scenery of Vietnam's beach paradise, Nha Trang
- Taking in the fresh mountain air of Dalat, the "City of Eternal Spring"
- Feeling the metropolitan pulse of Ho Chi Minh City and experiencing its highlights





#### **BRIEF ITINERARY**

| Day    | Date | Itinerary                               | Companion                       | Meal  |  |
|--------|------|---|---------------------------------|-------|--|
| Day 1  |      | Arrival, Hanoi Evening street food tour | Guide, driver                   | D     |  |
| Day 2  |      | Hanoi City tour                         | Guide, driver                   | B,L   |  |
| Day 3  |      | Essence of Ha Noi                       | Guide, driver                   | B,L   |  |
| Day 4  |      | Ha Noi-Ha Long Bay                      | Bus                             | B,L,D |  |
| Day 5  |      | Halong Bay – Ha Noi                     | Driver                          | B,L   |  |
| Day 6  |      | Fly to Hue                              | Driver                          | В     |  |
| Day 7  |      | Hue City tour                           | Guide, driver                   | B,L   |  |
| Day 8  |      | Essence of Hue                          | Guide, driver                   | B,L   |  |
| Day 9  |      | Hoi An street food tour                 | Guide, driver                   | B,L   |  |
| Day 10 | )    | Hoi An City tour                        | Guide, driver                   | B,L   |  |
| Day 11 | -    | Essence of Hoi An                       | Guide, driver                   | B,L   |  |
| Day 12 | 2    | Fly to Nha Trang                        | Guide, driver                   | В     |  |
| Day 13 | 8    | Nha Trang – free day                    | Guide, driver                   | В     |  |
| Day 14 | ļ    | Nha Trang – Da Lat                      | Guide, driver                   | В     |  |
| Day 15 | 5    | Da Lat – free day                       | Guide, driver                   | В     |  |
| Day 16 | 5    | Da Lat – Ho Chi Minh street food tour   | Guide, driver                   | B,D   |  |
| Day 17 | 1    | Ho Chi Minh city tour                   | Guide, driver                   | B,L   |  |
| Day 18 | 3    | Mekong Delta                            | Guide, driver                   | B,L   |  |
| Day 19 | )    | Ho Chi Minh departure                   | Guide, driver                   | В     |  |
|        |      |   | B= breafast, L = lunch, D= Dinn |       |  |

### **DETAILS ITINERARY**

#### Day 1 : Hanoi - Evening street food tour

Welcome to Vietnam! Upon arrival, your guide will be waiting to transfer you to your hotel. After freshening up you'll meet with your guide in the hotel lobby.

Tonight, your guide will take you on a culinary adventure, sampling street food in the **Old Quarter**. This food on foot tour will give you an unique experience to try all those weird and wonderful foods you see but just aren't sure what they are! Start your **Hanoi Street Eats tour** at Bia Hoi corner to try the local brew, a draft beer that traces its roots to Eastern Europe.

Continue through the old quarter's narrow streets as your guide points out a range of tasty noodles, breads and snacks. At night the sidewalks are packed with locals perched on stools, amongst sizzling woks and bubbling pots. These small pop up restaurants are a nightly feature that all but disappear during the day. Sit down and enjoy a flame grilled Vietnamese barbecue of beef, chicken, tofu and vegetables on skewers. End the night with dessert from Hanoi's best-known ice-cream parlour before getting a good night's rest.

Overnight: Hanoi Meals: dinner



D



#### Day 2: Hanoi city tour

### B,L

Start your morning with a visit to **Ho Chi Minh Mausoleum**, the resting place of President Ho Chi Minh who led Vietnam to independence from French colonial rule. His preserved body has been an important landmark in the capital city since 1975, and a perfect place to learn more about Vietnam's history. From there, wander through the beautiful surrounding gardens toward the **One Pillar Pagoda** and **Presidential Palace**, where a replica of Ho Chi Minh's simple working space is on display.

Afterward, set off through central Hanoi toward the **Temple of Literature**, the oldest university in Hanoi and a perfect example of ancient architecture built in homage to the Chinese scholar Confucius. Then tend to your rumbling stomach with a traditional Vietnamese lunch with a chance to get a bit more "hands on" during a cooking demonstration! The tour ends at **Porte D'Annam Restaurant**. From there either return back to your hotel for some rest or explore Hanoi's burgeoning nightlife scene.

### Overnight: Hanoi Meals: breakfast, lunch







#### Day 3: Essence of Hanoi

#### B,L

Beginning in the afternoon, start your city excursion by "cyclo". Equal parts transportation and travel experience, these traditional bicycle rickshaws move at a leisurely pace that's perfect for photos and slow-moving sightseeing. Sit back and relax while your driver weaves through some of the **Old Quarter's busiest** streets, dodging speeding motorbikes and rolling past French colonial houses on the way to your next destination.

Next, hop off your cyclo at the Northern Gate of the **Ancient Citadel**, a gargantuan fortress in the heart of the city. Learn a bit about the history of the imposing structure and the nearby **Cua Bac Church**, a beautiful example of French and catholic influence in the city.

From there, set off to your meet at the front of **Quan Thanh Temple**. The 11th Century Taoist temple is one of the oldest and most culturally significant in the city, and about a ten minute walk from the citadel. Head off along a quieter back road, and stop next at historic **Pho Cuon Restaurant** for a quick snack.

Set off again to **Chau Long Market** for a closer look at Hanoian culture in the flurry of a local market. After exploring the street stalls here, set off along Nguyen Truong To Street - famous for its desserts -- toward Hang Than Street, the epicentre of Hanoi's thriving wedding cake stores. Learn a bit about Vietnam's unique wedding culture while sampling some wedding cakes. Shake off your sugar rush on a stroll to nearby Hang Cot Street for a look at Hanoi's mat weaving borough before stopping off along Hang Ga Street for a local coffee shop. End your walking tour with a traditional **Vietnamese coffee**, and head back to your hotel. Enjoy the rest of your evening at your leisure.

Overnight: Hanoi Meals: breakfast, lunch

#### Day 4: Hanoi – Cruising in Halong Bay

Following breakfast, depart from the hotel in Hanoi for the 4hour drive to Halong Bay. Arrive around noon and proceed with check-in formalities. After a welcome on board, lunch will be served while cruising towards the bay. In the afternoon, enjoy some sightseeing, on-board activities or just spend some time relaxing. Towards the end of the day, the boat sets anchor for the night among the karst formations. Dinner is served on board.

Overnight: on Meals: breakfast, lunch, dinner

#### Day 5: Halong Bay – Hanoi

Enjoy a memorable morning in the middle of **Halong Bay**. Early risers can catch a stunning sunrise and breakfast will be served while the vessels cruises slowly back towards port. Disembark and transfer to Hanoi.

**Overnight:** Hanoi **Meals:** breakfast, brunch



B,L,D

B.L

board



#### Day 6: Fly to Hue

В

B,L

After breakfast, your guide will meet you at your hotel and transfer you to the airport for your flight to **Hue**. Upon arrival, a guide will be waiting to transfer you to your hotel. The rest of the day is spent at your leisure.

### **Overnight:** Hanoi **Meals:** breakfast

### Day 7: Hue city tour

Enjoy breakfast at your hotel before exploring Hue's famous royal tombs and the illustrious examples of grand dynasties past, the garden houses.

Begin your day by a boat trip down the peaceful **Perfume River**, taking in the endless surrounding greenery. Hop off at the pier and transfer to the tomb of **Emperor Khai Dinh**. Admire the unusual combination of architecture that blends a traditional Chinese past with a modern Western future and built on principles of feng-shui. Then, continue to **Minh Mang Tomb** to explore the opulent and exotic resting place laid out in formal Chinese style.

For lunch, feast on a vegetarian meal prepared by nuns at **Dong Thuyen** Pagoda, a temple located on the top of a hill with a fantastic view. Time seems to be much slower here with its overwhelming atmosphere of peace. Visit the kitchen to see how your meal is prepared in a wood burning stove, then dig into your food in the company of the nuns who made it. Take the opportunity to learn about Buddhism or just get to know your friendly hosts.

Next, make your way to **Thanh Tien Village**, well-known for over 300 years of crafting paper flowers. The people in Hue pay much attention to the rite of worshipping their ancestors and for them flowers are one of the four most important and indispensable things including incense, flowers, lamps and a bunch of bananas. However, fresh flower is difficult to grow in harsh weather with much rainfall and sunlight so the locals must use papers flowers to replace. Meet one of the local villagers and learn how to make your own paper flower.

Finally, visit **An Hien Garden House**, architecture and nature harmoniously blending together have given An Hien Garden House a unique expression of the cultural values of Vietnam's former imperial city. Explore the traditional 19th century Hue residence before returning to your hotel.

Overnight: Hue Meals: breakfast, lunch





#### Day 8: Essence of Hue

#### B,L

In the morning, enjoy a 40km drive out of the city centre and into the scenic countryside. Arrive at **Phuoc Tich Village**, an untouched residential area dotted with 27 'Nha Ruong' - Hue's traditional houses - and unique gardens. Take a walk through the peaceful streets, admiring the historical sites nestled within the scenery, and pay a visit to one of the traditional homes. Try making 'banh gai it', one of the most famous traditional cakes in Hue, with your welcoming host. Part of your tour fee will be directly contributed towards the host, helping them to earn an income as a home-based chef.

After trying your hand at baking, hop on a bicycle and take a 30km ride from Thanh Toan to **Tam Giang lagoon**. Wind through the countryside, watching the daily life of the local people and the peaceful atmosphere of the ancient villages. On your way, stop at **Quang Cong Village**, known locally as the 'City of Ghosts', and behold the increasingly lavish and elaborate tombs that the villagers build for their ancestors.

Upon arrival at Tam Giang lagoon, enjoy a lunch of fresh seafood and take a boat trip on the lagoon. Float past local families living on the riverbank, stopping to meet some of them on your way. Finally, transfer back to your hotel in the late afternoon with plenty of time to enjoy your evening as you please.

### Overnight: Hue Meals: breakfast, lunch







#### Day 9: Hoi An street food tour

B,L

Depart from the hotel in Hue in the morning and drive to Hoi An by **Hai Van Pass** ("Pass of the Clouds"), is the longest and highest mountain pass road in Viet Nam with a length of 21km. Stop by Hai Van Quan, which sits at the top of its namesake mountain pass in central Vietnam separating Da Nang City and Thua Thien-Hue Province, has been recognized as a national relic.

As you pass through the city of Danang, stop at the **Cham Museum**. The Cham civilization ruled central Vietnam from the 2nd - 13th centuries and was considered extremely important for religion and learning.

Afterwards, set off on a culinary adventure in **Hoi An** to discover the flavours and dishes that make this coastal town and its cuisine so unique. Alongside an expert local guide, your journey introduces you to the stories behind Hoi An's most iconic dishes at the town's most famous eateries.

Start your tour at a local restaurant famous for **white rose dumplings**, found exclusively in Hoi An. Sit back and enjoy the wonder of the locals working here, who churn out up to 6000 of these dumplings every day! Your visit here includes a chance to try making a few of your own dumplings before sampling a few.

In a nearby try another local specialty: **banh can crackers**. Served with quail eggs, pork and a tasty salad, this dish is a highlight of Hoi An street food culture and a must-try for every visitor. Pull up a small street-side stool and enjoy it with your guide.

Continue onward to sample grilled pork satay and spring rolls at a local restaurant. Next up is fried wonton - lovingly referred to as a "Hoi An pizza" - and finally try the famous **Cao Lau noodle** or chicken rice. Wrap up the tour with a stop at Sky Coffee Bar, a local favourite within the Hoi An Museum. Chat with your guide over a beverage here before heading back to your hotel for a restful evening.

### **Overnight:** Hoi An **Meals:** breakfast, lunch







#### Day 10: Hoi An city tour

B,L

After breakfast, meet with your guide for an interesting and insightful tour of Hoi An's highlights and learn about its history.

Hoi An is a former trading port that welcomed Chinese, Dutch, French, Japanese, Portuguese and Arab merchants between the 16th to 18th centuries. Today Hoi An is famous for its restored architecture, homemade silk, expert tailors and delicious noodles and seafood. Its relaxed vibe and pedestrian streets make this town a pleasure to walk around and discover new things.

The first stop is **Chua Ong Pagoda**, dating back to 1653 and built in honour of the Chinese general Quan Cong, who is worshipped by many as a symbol of loyalty and justice.

Next, pop into **Phuc Kien Assembly Hall**, to see the Jinshang Temple which is dedicated to the goddess of the sea and the protector of sailors. From there it's a short walk to **Tan Ky** House, a 200 years old ancestral house and finally, stroll across the often photographed 17th century covered bridge built by Japanese craftsmen. The beautifully built bridge doubles as a temple and is a major landmark of Hoi An. End your afternoon with a boat trip along **Thu Bon river** before returning back to your hotel. Tuck in early for the evening or head out to the riverside promenade to explore its lantern-lit charm under cover of night. **Overnight:** Hoi An

Meals: breakfast, lunch







#### Day 11: Essence of Hoi An

### B,L

В

Enjoy breakfast at your hotel. Then, hop on a bicycle for a picturesque half-day tour of the countryside surrounding Hoi An. Pass rows of serene rice paddy fields en-route to **Cam Thanh Village** where you'll get a taste of local life. Once a shelter for locals and soldiers during the war, the village is now famous for its thatched roof cottages, woven from water coconut leaves of the region. Spend some time with a local family and learn about the villagers' way of life.

Then, board a bamboo basket boat and learn how to catch crabs alongside local experts. Take a well-earned rest and savour the refreshing flavour of fresh coconut water before cycling on to Ha Linh for **a lantern workshop**. There, you'll learn how to make these delicate creations in a hands-on master class. With your hand-made lantern in hand, enjoy the charming scenery as you cycle back to Hoi An and return back to your hotel. Enjoy your last evening in Hoi An with a stroll along the river, being sure to float a lantern for good luck.

### Overnight: Hoi An

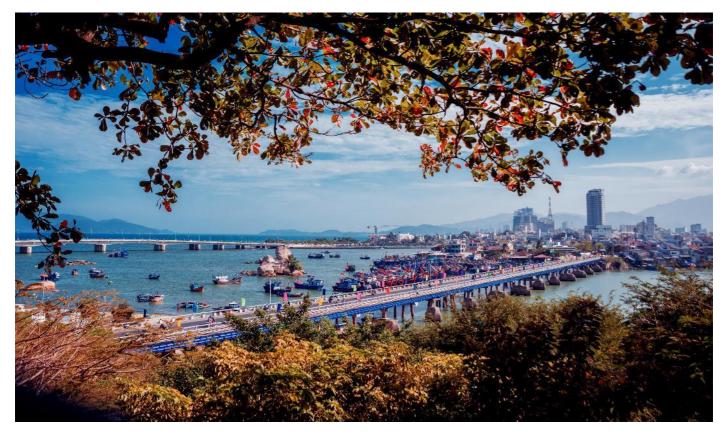
### Meals: breakfast, lunch

### Day 12: Fly to Nha Trang

After breakfast, your guide will meet you to the airport for your flight to **Nha Trang**. Upon arrival, your guide will be waiting to transfer you to your hotel. After freshening up, take a stroll to the beach where you can enjoy a bit of sand and sun before tucking in for the evening.

### **Overnight:** Nha Trang

Meals: breakfast





### Day 13: Free day in Nha Trang

After breakfast today, enjoy the tropical delights of Nha Trang at your leisure. Overnight: Nha Trang Meals: breakfast

### Day 14: Transfer to Dalat

Your guide will meet you at your hotel after breakfast and transfer you to **Dalat**, a scenic drive of about four hours. After arriving at your hotel, head out for a leisurely stroll around the town and discover why it's known as the "City of Eternal Spring," or simply relax and enjoy the view from the comfort of your hotel. **Overnight:** Da Lat

### Meals: breakfast

### Day 15: Free day in Dalat

Famous for its charming mountainous scenery, pine forests, lakes and waterfalls, **Dalat** is the perfect place to unwind. It is for this reason that the French developed the area as a retreat during the early 1900's. Spend today at your leisure as you discover why the area has been known for over a century as a refreshing respite from the rest of Vietnam.

### Overnight: Da Lat

Meals: breakfast

### Day 16: Fly to Ho Chi Minh city - Evening street food tour

After a rejuvenating time in Dalat, your guide will meet you at your hotel and transfer you to the airport for your flight to Ho Chi Minh City – formerly known as Saigon. Upon arrival, your guide will be waiting to transfer you to your hotel.

In the evening, taste the culture of **Saigon**. Set off on a culinary adventure in the heart of the city where locals eat. Walk along small alleys, and see the streets come alive at night. With the help of our guide, try all those weird and wonderful foods and see how they're made. Pull up a stool and taste a selection of different Vietnamese favourites. Begin with a unique rice paper pizza, then enjoy some banh beo or water from cakes, try some fresh snail dishes, and savour a Vietnamese pancake known as **banh xeo**. End the night with dessert from one of Saigon's little sweet soup places. Then head back to your hotel for some rest or head out and explore some of the city's vibrant nightlife.

### Overnight: Ho Chi Minh

Meals: breakfast, dinner





В

В

В

B,D



### Day 17: Ho Chi Minh city tour

### B,L

In the morning, get off of the tourist track to experience the local life of bustling Ho Chi Minh City. Learn about Vietnamese and Chinese communities as you travel to **Cho Lon**, one of the world's largest and oldest Chinatowns. Start with a visit to the iconic **Binh Tay Market**, famed for its warren of food stands and grand Sino-French architecture. Learn about the everyday life of the fruit and vegetable sellers here before stopping for a glass of traditional Café Sua Da - Vietnamese iced coffee, and the chance to try some of Vietnam's exotic fruits.

Afterwards, hop on a cyclo and pass through the chaotic backstreets where everything from spare motorbike parts to religious artefacts are frantically traded! Stop at historic **Cha Tam church**, where President Diem was seized during the 1963 coup and hear about the city's turbulent past before walking through the oldest streets of Cho Lon. Visit a traditional Chinese medicine shop and see how herbal tea is prepared before arriving at the **Minh Huong communal house** - home to one of Cho Lon's oldest Chinese communities. Hear the stories of the families that moved from China over 3 centuries ago and learn how Vietnamese and Chinese culture has blended over the years.

Finish your morning with a special and tasty Vegetarian Vietnamese lunch at **Hum** restaurant, transfer back to your hotel for an early rest.

**Overnight:** Ho Chi Minh city

Meals: breakfast, lunch







### Day 18: Authentic Mekong Delta

#### B,L

Depart from your hotel in the morning and drive approximately two hours to Ben Tre, and the gateway to the delta. Here, you will board a small boat to start your sightseeing around the waterways of **Mekong Delta**. Known also as the rice bowl of Vietnam because of its large rice production, the area has also diversified into activities related to aquaculture, rearing of animals, cash crops and fruit trees.

Visit a brick factory and board a small boat to meander through the canals and waterways in the area. Then, stop at a small homemade coconut processing plant to see how coconuts have been turned into oil, candy and woven mats that are later sold in the market. After the boat trip you will have a short walk to a local village to see mat weavers at work, before jumping on the Delta's version of a tuk tuk ( xe-lôi ) and travelling down country roads to reach a nice local riverside restaurant for lunch. After lunch, take **a short cycling tour** to explore the surrounding fields before **boarding a sampan for a tranquil trip along the picturesque canals**. Come back to the port and continue to visit **Ben Tre Local Market** before heading back to Ho Chi Minh City, arriving late in the afternoon. Enjoy one last night out on the town exploring the famous nightlife of Saigon and your final taste of Vietnam.

### **Overnight:** Ho Chi Minh city

Meals: breakfast, lunch

### Day 19: Depart Ho Chi Minh city

Your guide will meet you at your hotel in the morning and transfer you to the airport for your onward flight.

## **RATES & CONDITIONS**

### FIRST CLASS ACCOMMODATION

| Where     | Hotel Name                        | Room Type            | N.o of night |
|-----------|-----------------------------------|----------------------|--------------|
| Ha Noi    | Essence D'orient                  | Deluxe               | 04           |
| Ha Long   | La Fairy Cruises                  | Senior Suite Balcony | 01           |
| Hue       | Moonlight Hue                     | Deluxe               | 03           |
| Hoi An    | Cozy Hoi An Villas Boutique Hotel | Sunset cove          | 03           |
| Nha Trang | Edele hotel                       | Deluxe               | 02           |
| Da Lat    | Zen Valley                        | Bungalow deluxe      | 02           |
| Sai Gon   | Alagon Central Hotel              | Deluxe               | 03           |

### FIRST CLASS PRICING

| Number of<br>Persons   | 1     | 2     | 3     | 4     | 5 - 6 | 7 - 8 | SGL Sup |
|--|-------|-------|-------|-------|-------|-------|---------|
| Price in USD   | 4,118 | 2,566 | 2,342 | 2,201 | 2,080 | 1,997 | 611     |
| Price in VND x 90,600 56,460 51,520 48,430 45,770 43,930 13,434  |       |       |       |       |       |       |         |
| <b>Note:</b> Reservations during peak times (Christmas, New Year, Vietnamese Lunar New Year, National Holidays) may be subject to supplementary charges and compulsory meals. Rates are valid until December |       |       |       |       |       |       |         |

2018

### SUPERIOR ACCOMMODATION



1<sup>st</sup> floor, 254 De Tham St., Dist 1., HCMC. Office phone: +84 8 38 38 99 55 Hotline 24/7: +84 8 39 14 33 44 Email: <u>info@ginkgovoyage.com</u>

| Where     | Hotel Name                          | Room Type | N.o of night |
|-----------|-------------------------------------|-----------|--------------|
| Ha Noi    | Essence Palace                      | Superior  | 04           |
| Ha Long   | Indochina Sails                     | Deluxe    | 01           |
| Hue       | Hanoi La Siesta                     | Deluxe    | 03           |
| Hoi An    | Koi Resort and Spa                  | Superior  | 03           |
| Nha Trang | Star city hotel                     | Deluxe    | 02           |
| Da Lat    | Du Parc hotel                       | Superior  | 02           |
| Sai Gon   | Liberty Saigon Central Le Thanh Ton | Deluxe    | 03           |

### SUPERIOR PRICING

| Number of<br>Persons  | 1       | 2      | 3      | 4      | 5 - 6  | 7 - 8  | SGL Supp |
|---|---------|--------|--------|--------|--------|--------|----------|
| Price in USD  | 5,080   | 3,019  | 2,795  | 2,656  | 2,513  | 2,445  | 887      |
| Price in VND x<br>1,000   | 111,760 | 66,420 | 61,480 | 58,440 | 55,290 | 53,800 | 19,514   |
| <b>Note:</b> Reservations during peak times (Christmas, New Year, Vietnamese Lunar New Year, National Holidays) may be subject to supplementary charges and compulsory meals. Rates are valid until December 2018 |         |        |        |        |        |        |          |

### **DELUXE ACCOMMODATION**

| Where     | Hotel Name                               | Room Type      | N.o of night |
|-----------|--|----------------|--------------|
| Ha Noi    | Melia Hanoi Hotel                        | Deluxe         | 04           |
| Ha Long   | Paradise Elegance Cruise                 | Deluxe         | 01           |
| Hue       | Pilgrimage Village Boutique Resort & Spa | Deluxe         | 03           |
| Hoi An    | Hotel Royal Hoi An Mgallery              | Deluxe         | 03           |
| Nha Trang | Sheraton hotel                           | Premier deluxe | 02           |
| Da Lat    | Binh An Village resort                   | Deluxe Suite   | 02           |
| Sai Gon   | Hotel Des Arts Saigon                    | Deluxe         | 03           |

### **DELUXE PRICING:**

| Number of<br>Persons   | 1     | 2     | 3     | 4     | 5 - 6  | 7 - 8  | SGL Supp |
|--|-------|-------|-------|-------|--------|--------|----------|
| Price in USD   | 7,297 | 4,203 | 3,978 | 3,856 | 3,680  | 3,617  | 1,798    |
| Price in VND x 160,530 92,460 87,520 84,830 80,530   |       |       |       |       | 80,970 | 79,580 | 39,565   |
| Note: Reservations during peak times (Christmas, New Year, Vietnamese Lunar New Year, National |       |       |       |       |        |        |          |

Holidays) may be subject to supplementary charges and compulsory meals. Rates are valid until December 2018



### Price is included:

- Accommodation as mentioned in the program based on twin/double share. In case of unavailability another equivalent option will be replaced.
- Ground transportation in private air condition vehicle.
- Meals as mentioned in the program (B = Breakfast, L = Lunch, D = Dinner).
- English speaking guide at each destination except contrary indications
- All admissions fees according to itinerary.
- All logistical services necessary for the organization of the program
- Taxes

### Price is not included:

- Meals or any other item not described in the itinerary
- Drinks during meals, and expenses of personal nature
- Tips & gratuities (Tips is recommended around 3 USD/person/day and a half for driver if you satisfy with their services )

### Ginkgo Voyage's plus:

- 1 complimentary minelral water and 1 cold towel per person per day tour
- 24/24 service hotline, from office in Ho Chi Minh city
- Live Chat on website





# **BOOKING CONDITIONS**

### **Deposit policy**

- Upon confirmation: 30% of total tour price
- From 30 15 day prior to departure day: 40% of total tour price
- From 14 -7 days prior to departure day: the rest 30% of total tour price

### **Cancellation policy**

- After payment is settled: 10% of total tour price
- From 15 days prior to departure day: 70% of total tour price
- From 7 days prior to departure day: 100% of total tour price
- If the cancellation is made after payment of the deposit, Ginkgo Voyage charges the amount of these penalties on the deposit paid by the customer. Ginkgo Voyage reimburses the customer the remaining amount, if applicable, by bank transfer, the customer must bear all bank charges.

### <u>Liability</u>

Ginkgo Voyage acts as intermediary between the concerned airlines, hotels, all transport operators and local tourist offices providing the services. Ginkgo Voyage is therefore not responsible for any loss, injury or damage sustained by the tourists, including those occurring outside the touring programs. Additional expenses incurred due to delay, accidents, natural and disaster, political actions and unrest must be borne by the tourists. Participation in our tours implies the tourist's agreement to the above conditions.

### **Special notes**

Your passport must be valid for at least six months beyond the date of intended departure. And it should have sufficient spaces to allow for all immigration procedures (at least 2 blank pages)